

# Mobile wireless products and services

Streams 1 and 3. Contract No. EN869-055087/001/EF

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TELUS is pleased to offer a full range of wireless solutions and Push To Talk® services to the Government of Canada through the recently announced Mobile Wireless contract. TELUS offers industry-leading wireless devices, comprehensive voice and data rate plans, a full range of innovative and integrated services and solutions, and the power of two networks, CDMA 1x EVDO and Mike® iDEN to suit your needs and requirements to mobilize your enterprise.

TELUS will work closely with your organization to deploy and manage wireless applications services across the country and ensure maximum benefit and return on your investment.

To find out more about the contract and how to transition and/or purchase your wireless services, contact your Department's Client Technical Authority (CTA).

## Contract highlights

- **Covers all wireless product and service requirements:** PCS cellular phones, PDAs, AirCards, and Mike Push To Talk
- **One simple rate plan for voice:** Includes advanced voice mail, caller ID, call forwarding, call waiting, conference calling, SAF and 911
- **One simple rate plan for data:** For PDAs and AirCards
- **Per second billing:** From the first second
- **Calling party pays:** Airtime charges applied only to the party initiating the call
- **Optional services:** Includes text messaging, multi-media messaging and Web browsing
- **Fixed dollar discounts for hardware and accessories:** Choose from PCS cellular phones, PDAs, AirCards, and Mike Push To Talk devices
- **Place orders using secure Web portal or email:** For on-line ordering and tracking
- **Custom invoicing:** Customized to suit departmental requirements
- **Complete suite of reports:** Includes management, summary and performance level reports
- **Product repair program:** Two options
  - **Self-serve program:** Spare units provided for on-site back-up supply
  - **Repair centre program:** Units sent to depot for repair
- **SLA on wireless network availability:** Helps to ensure maximum availability levels for network service and voice mail service



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